

Goals and Outcome Measures

This document contains a sample list of treatment goals along with possible outcome measures. Goals represent what you wish to achieve with the patient. Outcome measures/markers represent the methodology that you will use to see if the goals have been met. For example, if the treatment goal is reducing or eliminating pain, an mVAS might be the outcome tool used to track the patient's response. Improving *how* a person walks (e.g., stride length, general posture, arm swing) may be a stated treatment goal. Gait analysis, i.e., observing for specific changes which you wish to promote, could be a method used to gauge improvement or to suggest an endpoint of care.

In this document, goals and their outcome measures are grouped as follows:

- ◆ **Based on symptom relief.** Achieving and measuring symptom relief is an important patient-centered goal. *However, it should not be the sole aim of therapy nor the only source of outcome measures. (See pages 2-3)*
- ◆ **Based on improving specific activity intolerance, improving ADL/work related function.** Improving the patient's function, especially as it relates to regular activities, is considered one of the most important goals and should be specifically monitored with appropriate outcome measures. (See pages 3-5)
- ◆ **Based on improving physiological/biomechanical function.** This domain is most useful for directing therapy and setting intermediate goals along the therapeutic path. *Rarely will these be ends in themselves. (See pages 6-12)*

How to use this document

The purpose of this document is to aid the practitioner in choosing both short term and long term goals of care and then having tools to systemically monitor how patients are doing. Be sure to consider goals and outcomes from all three categories.

- It is critical that the patient be involved in establishing the FINAL goals of therapy.
- Short term and intermediate goals are *more often set by the practitioner* (in conjunction with the patient) and are used as milestones to direct treatment and motivate the patient.
- Short term goals (along with their companion outcome measures) should change throughout the course of a management plan. The acute phase goals should not be the same as during the second week of a rehab program or the fourth week of a rehab program.
- It is important not to overwhelm the patient or the management plan with too many goals or outcome measures at any one time. Clinical skill is necessary to choose a few goals which carry the highest likelihood of the greatest therapeutic impact.
- As a general principle, always include at least some goals and outcome measures that relate to the patient's activity intolerance and work limitations.

1. GOAL: Symptom relief

The following are examples of common symptoms and methods for measuring symptom improvement.

Goal

DECREASE pain

Outcome measures

- VAS or **m-VAS** (*required in clinics, see CSPE protocol*)
- verbal pain scale (0-10)
- track use of analgesics
- McGill pain questionnaire

Goal

DECREASE TERRITORY/DISTRIBUTION of pain

Outcome measures

- track pain centralization (patient report or pain diagram)

Goal

CHANGE QUALITY of pain

Outcome measures

- track change of quality of pain (e.g., sharp pain dulls in a rib subluxation)

Goal

DECREASE OTHER SYMPTOMS (e.g., dizziness, nausea, tinnitus)

Outcome measures

- measure degree of unpleasantness of the symptom using the m-VAS
- measure severity of the symptom on a modified VAS or m-VAS (e.g., change anchor terms to “no dizziness” and “most dizziness imaginable”)
- use specific symptom questionnaires

Goal

change in DURATION of symptoms

Outcome measures

- monitor percentage of the day that the patient is symptomatic (by patient recall or diary)
- monitor length, number of symptom-free periods (by patient recall or diary)

Goal

change RECURRENCE RATE of symptoms or RECURRENCE RATE of peak intensity

Outcome measures

- monitor frequency, duration of episodes/peak intensity (by patient recall or diary)
- monitor length, number of symptom-free periods (by patient recall or diary)

2. GOAL: Improve specific activity intolerance; improve ADL-related function

This is perhaps the most meaningful type of goal. It relates to a patient's ability to perform work or other real life tasks. It generally corresponds to a "disability." **Note: *Whenever possible, this type of goal and outcome measure should be part of WSCC treatment plans.*** The following is a list of examples for various regions of the body. (See also Appendix 1: Specific Work-Related Activities.)

NECK CONDITIONS

Goal

decrease effect of neck problem on ADL's/
work/ recreation

Outcome measures

- Neck Disability Index (NDI) (available in clinics)
- patient report of pain severity (mVAS) *while performing a specific activity* (e.g., turning head while driving)
- practitioner *observes* repetitions of a specific activity which is/was aggravating for the patient (tracking number of repetitions/degree of pain/quality of movement)

TMD

Goal

chew without pain

Outcome measures

- monitor ability to eat progressively harder foods (patient recall)

SHOULDER CONDITIONS

Goal

decrease effect of shoulder problem on
ADL's

Outcome measures

- activity questionnaires: [DASH](#), Simple Shoulder Test (see appropriate CSPE protocols)
- patient report of severity of pain (mVAS) *while performing a specific activity*
- patient performs multiple repetitions in front of the practitioner and pain or difficulty is scored

LOW BACK CONDITIONS

Goal

improve LBP patient's ADL's

Outcome measures

- activity questionnaires: Revised [Oswestry](#) (see CSPE protocol), [Roland Morris](#)
- patient report of severity of pain (mVAS) *while performing a specific activity*
- practitioner observes repetitions of a specific activity which is/was aggravating for the patient, tracking number of repetitions/degree of pain/quality of movement

(**SPECIAL NOTE:** work release to return to a specific work/sports activity might depend on the patient's ability to perform x number of repetitions on 2-3 sequential visits, pain-free)

Goal

improve a patient's ability/mechanics of RISING FROM A CHAIR

Outcome measures

- chair rise test: discomfort measured (mVAS) and quality of movement scored (pass/fail) by practitioner (see Osteoporosis Pathway)

Goal

improve ability to SIT or DRIVE without symptoms

Outcome measures

- length of time or distance
- severity of pain while sitting or driving (mVAS)

Goal

improve ability to WALK without symptoms

Outcome measures

- length of time or distance
- severity of pain while walking (mVAS)
- Timed Up and Go test (for geriatrics) (See [Osteoporosis](#) Care Pathway)
- ability to walk without assistance (cane, crutches, etc.)

Goal

improve ability to LIFT

Outcome measures

- lifting weight consistent with work demand painlessly and with good form

Goal

improve ability to WORK IN A STOOPED POSITION

Outcome measures

- wall sit/slide test (see special appendix of [Osteoporosis Care Pathway](#))
- progression through squat track (see [Lumbar Stabilization](#) protocol)

ANKLE CONDITIONS

Goal

ability to WEIGHT BEAR

Outcome measures

- observe gait for ability to walk without a limp (pass/fail)

Goal

an athlete with an ankle sprain to RETURN TO PLAY

Outcome measures

- ability to run a figure 8 smoothly and without pain
- ability to stand steady on involved leg with eyes closed

GENERAL CONDITIONS (not regionally specific)

Goal

improve fibromyalgia patient's ABILITY TO SLEEP

Outcome measures

- track number of hours of sleep (patient recall or diary)
- reduction in sleep aides
- improved feeling of being rested (mVAS).

Goal

improve fibromyalgia patient's ABILITY TO BE ACTIVE

Outcome measures

- activity tolerance (mVAS for pain or fatigue)
- length of time patient can be generally active or perform specific activities.

3. GOAL: Improve physiological/biomechanical function

Improving physiological/biomechanical function generally relates to removing specific “impairments.” These impairments generally revolve around the issues of range of motion, flexibility, strength, endurance, control, and overall quality of movement.

For some of the goals listed below, there is evidence suggesting that physiological improvement *does* correspond to overall improved outcomes (e.g., improved low back extensor endurance appears to correspond with improved low back “health,” by decreasing the likelihood of first time low back pain or recurrence). However, many studies have suggested that there appears to generally be a tenuous relationship between improvements in specific biomechanic or physiological measurements (such as ROM) and the final goals of symptom relief and return to work. Nonetheless, most practitioners continue to see a role for tracking these sorts of changes, particularly for patients with *chronic* or *recurrent* conditions. Some practitioners suggest that in these conditions, physiological/biomechanical change may *precede* actual symptom relief and may be more useful than monitoring pain itself.

In addition, physiological goals often drive the step-by-step process of choosing therapies. For example, decreasing hamstring tightness and increasing hip flexion may be an intermediate objective. The practitioner may think that promoting such a physiological change will have an impact on symptoms or symptom recurrence and so home and office interventions are chosen accordingly. Using a SLR test and either measuring the angle or appreciating a change in end feel could be the outcome measure/marker used to determine the end-point for that intervention. Furthermore, setting and achieving goals such as increasing range of motion or improving endurance may motivate the patient toward better compliance with an exercise or home care program.

Whenever possible, practitioners should choose outcome measures which would satisfy all of the following criteria: quantifiable, valid, reliable, and with normative data. However, few available methods fulfill all four criteria. In clinical practice, a wide variety of measurement tools are used. Some are quantifiable; others are based on observation and are rated as “pass/fail.” Note: “pass/fail” tests in many cases are more reliable than quantifiable tests. Many of the methods listed on the following pages have not been subjected to strenuous investigation to determine their true clinical utility, but nonetheless appear to be reasonable and useful.

The following is a list of examples organized by region.

NECK CONDITIONS

Goal

improve cervical AROM

Outcome measures

- inclinometer or visualize

Goal

improve deep neck flexor STRENGTH

Outcome measures

- Janda neck flexion test (chin poking suggests weak deep flexors)
- Jull test (hold for 4-10 seconds)
- dynamometric measure of neck flexion (with chin tucked)

Goal

improve GRIP STRENGTH

Outcome measures

- Jamar [dynamometer](#) (see CSPE protocol)
- monitor number of grip repetitions of a standardized object (e.g., squeezing a balloon filled with flour, a hand ball, etc.)

Goal

increase deep neck flexor CONTRACTION SPEED

Outcome measures

- Jull test with quick release (pass/fail)
- response to wobble board push (pass/fail based on being able to maintain a chin tuck)

Goal

improve KINESTHETIC AWARENESS AND PROPRIOCEPTION of the cervical joints

Outcome measures

- ability to reposition head to target with eyes closed (e.g., align tongue blade with practitioner's fingers)

TMD

Goal

improve JAW OPENING

Outcome measures

- three fingers (vertically stacked)
- tape measure (for opening, protrusion)
- monitor symmetry of opening
- monitor for synchronous opening

SHOULDER CONDITIONS

Goal

improve glenohumeral AROM

Outcome measures

- goniometer or visualize

Goal

improve patient's ABILITY TO REACH

Outcome measures

- mark and measure reach up a wall from a standing or sitting position

Goal

improve SCAPULAR STABILITY

Outcome measures

- shoulder abduction test: observe motion during shoulder abduction (see [Scapular Training](#) protocol)
- push up test: observing for winging or early retraction (see [Serratus Anterior](#) protocol)

Goal

improve GH ABILITY TO WITHSTAND IMPINGEMENT LOADS

Outcome measures

- reduction of pain with empty can test, Hawkin's-Kennedy, and/or impingement sign

THORACIC CONDITIONS

Goal

improve HYPERKYPHOSIS

Outcome measures

- measure distance of EOP (on skull) from the wall
- measure curve with a flexible architect's ruler

LOW BACK/LOWER EXTREMITY CONDITIONS

Goal

improve lumbar AROM

Outcome measures

- inclinometer or visualize

Goal

RELAX/ LENGTHEN psoas

Outcome measures

- amount of thigh extension based on modified Thomas test (visualized or measured with goniometer, should be 10 degrees)
- quality of end feel based on modified Thomas test

Goal

RELAX/ LENGTHEN calf muscles

Outcome measures

- observe ability to maintain heel on floor while doing a squat
- measure range of dorsiflexion with goniometer
- visualize range of dorsiflexion

Goal

RELAX/ LENGTHEN rectus femoris

Outcome measures

- measure/ visualize distance of heel to buttock
- modified Thomas looking for change in knee angle (knee should “relax” into 90 degrees of flexion), palpating for quality of end feel
- hip abduction movement pattern (look for premature flexion)

Goal

increase lumbar extension ENDURANCE

Outcome measures

- static or repetitive extension tests, recommended (normative values available, see CSPE protocol, [Low Back and Leg Endurance Tests](#))
- length of time a patient can hold the Superman position on an exercise ball (normative values not available) (see [Lumbar Stabilization](#) protocol, prone track)
- isokinetic machines (e.g., Cybex) (not available in WSCC clinics)

Goal

increase abdominal STRENGTH

Outcome measures

- repetitive sit up test (normative values available, see CSPE protocol, [Low Back and Leg Endurance Tests](#))
- Janda curl up test (qualitative test for recruitment)
- abdominal contraction method for osteoporosis (see special appendix, [Osteoporosis Care Pathway](#))
- number of sit ups (athletic norms).

Goal

increase lower extremity STRENGTH and ENDURANCE

Outcome measures

- repetitive squat test (normative values available, see CSPE protocol, [Low Back and Leg Endurance Tests](#))
- sit/slide wall test (recommended, see [Osteoporosis Care Pathway](#))
- manual testing of individual muscles
- isokinetic machines (e.g., Cybex) or cable tensiometer (not available in WSCC clinics)

Goal

FACILITATE/ STRENGTHEN g. medius

Outcome measures

- observe shift with single leg standing (greater than 1 inch lateral shift, grade pass/fail)
- observe ability to hold one legged bridge, keeping pelvis level
- manual muscle test
- observe sequence during Janda's leg abduction test.
- observe speed of contraction, by sudden drop from abducted position.

Goal

FACILITATE/ STRENGTHEN g. max

Outcome measures

- manual muscle test
- progression along the bridge or squat track while engaging the g max (see [Lumbar Stab](#) protocol, bridge or squat tracks)
- number of "donkey kicks" in the quadruped track (keeping good form, g. max engaged) (see [Lumbar Stab](#) protocol, quadruped track)
- sequence of muscle firing in Janda's hip extension test (see Soft Tissue 2 notes)
- speed of contraction by dropping extended thigh (in a prone patient) and seeing how fast they can catch it and how long they can hold it.
- [repetitive squat test](#) (see CSPE protocol) or Wall sit/slide (see special appendix of [Osteoporosis Care Pathway](#)).

Goal

STRENGTHEN calf muscles

Outcome measures

- number of toe raises
- manual muscle test
- isokinetic machines (e.g., Cybex) or cable tensiometer (not available in WSCC clinics)

Goal

improve CONTROL of pelvis and lumbar stabilizers

Outcome measures

- observe ability to maintain neutral pelvis in a variety of position (may measure with blood pressure cuff in supine position (see protocol [Lumbar Stabilization Program](#), neutral pelvis)
- observing ability to do a smooth, symmetrical pelvic clock on exercise ball
- observe ability to withstand a challenge on a rocker board

Goal

improve BALANCE

Outcome measures

- one legged stand (recommended, see [Lumbar Stabilization](#) protocol, standing track for normative values)
- observe ability to progress through the [Lumbar Stabilization](#) protocol, standing track

KNEE CONDITIONS

Goal

PREVENT ATROPHY of quads in knee case

Outcome measures

- observe VMO for atrophy
- girth measure (3 and 6 inches superior to the patella)

ANKLE/FOOT CONDITIONS

Goal

CORRECT OVERPRONATION syndrome

Outcome measures

- static observation for flat foot
- observe for poor pronation during gait

GENERAL CONDITIONS (not regionally specific)

Goal

reduce visible SWELLING/EDEMA

Outcome measures

- observation (qualitative estimation, i.e., “increased” or “decreased”)
- tape measure (e.g., mid cervicals for neck swelling, mid patellar for knee)

Goal

resolve SUBLUXATION COMPLEX

Outcome measures

- degree of restriction/quality of end feel (stick figure—placing 1-3 slash marks)
- degree of spasm (e.g., mild, moderate, severe)
- monitor number of subluxations
- tenderness of joint (static or motion) using [Tenderness Grading Scale](#) (see CSPE protocol)
- monitor change in pain referral pattern when palpated

Goal

eradicate TRIGGER POINT

Outcome measures

- [tenderness Grading Scale](#) (see CSPE protocol)
- resolution of jump sign, twitch sign, or pain referral with palpation
- change in size or number of trigger points

Goal

decrease SOFT TISSUE TENDERNESS

Outcome measures

- [tenderness Grading Scale](#) (recommended, see CSPE protocol)
- [algometer](#) (see CSPE protocol)

Goal

prevent progressive NEUROGENIC WEAKNESS (e.g., disc herniation with weak dorsiflexion)

Outcome measures

- manual muscle testing (consider repetitive or sustained, see CSPE protocol [Muscle Testing](#))
- repetitive toe/heel raises (up to 10)
- dynamometer (for target muscles) (not currently available in clinics except for hand grip)
- isokinetic testing (e.g., Cybex) (not available in clinics)

Appendix 1: Specific Work-Related Activities

This chart, derived from the Dictionary of Occupation Titles (DOT), lists specific activities associated with the work place and suggests various outcome measures that can be used to track improvement of particular muscles and joints. Identifying which particular activities the patient has trouble with or which constitute important components of their job can be useful. The activities themselves can be rated by patients as to the level of pain or difficulty. In addition, the activities can be broken down into biomechanical components.

DOT													
Standing			Gastrocnemius	Soleus		Modified Thomas			Knee flexion	Repetitive arch-up	Static	back endurance	
Walking			Gastrocnemius	Soleus		Modified Thomas	SLR		Knee flexion	Repetitive arch-up	Hip-ROM	Static back endurance	
Sitting							SLR	Repetitive sit-up		Repetitive arch-up	Hip-ROM	Static back endurance	
Lifting	Repetitive Squat	L-ROM	Gastrocnemius	Soleus		Modified Thomas	SLR		Knee flexion	Repetitive arch-up	Hip-ROM	Static back endurance	Grip Strength
Carrying													
Pushing													
Pulling													
Climbing	Repetitive Squat		Gastrocnemius	Soleus		Modified Thomas	SLR		Knee flexion		Hip-ROM		
Balancing	Repetitive Squat	L-ROM	Gastrocnemius	Soleus	C-ROM	Modified Thomas	SLR	Repetitive sit-up	Knee flexion	Repetitive arch-up	Hip-ROM	Static back endurance	
Stooping	Repetitive Squat	L-ROM	Gastrocnemius	Soleus		Modified Thomas	SLR	Repetitive sit-up	Knee flexion	Repetitive arch-up	Hip-ROM	Static back endurance	
kneeling	Repetitive Squat		Gastrocnemius	Soleus		Modified Thomas	SLR		Knee flexion		Hip-ROM		
Crouching	Repetitive Squat	L-ROM			C-ROM	Modified Thomas	SLR			Repetitive arch-up	Hip-ROM	Static back endurance	
Crawling						Modified Thomas	SLR		Knee flexion		Hip-ROM		
Reaching		L-ROM											
Handling													Grip Strength
Fingering													Grip Strength

L-ROM, lumbar range of motion; C-ROM, cervical range of motion; SLR, straight leg raise; Hip-ROM, hip range of motion

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