

Delta Dental Member Resources

Delta Dental Customer Service

Dental Customer Service: 503-265-2965 | toll free 888-217-2365

Find providers

- Log into your myModa account to access our Find Care provider search tool from the top right menu.
- Visit www.modahealth.com and select Find Care from the left panel to search as a guest. Search for providers within the Delta Dental PPO network to find the most cost savings.
- If you are looking for in-network providers outside Oregon or Alaska, you will need to search through the Delta Dental national website. Follow the above steps to search as a guest, then you'll see a link to the national website right below the Dental "Type of search" dropdown.
- Contact our dental customer service team for assistance.

Create and use your myModa account

- With ID card in hand, visit www.myModa.com to create a new account using your full name and subscriber ID exactly as they appear on your ID card. You'll also need your date of birth and an email address to create your account.
- Go to the Benefits tab to see the coinsurance levels for various dental services or access your full member handbook. You can also check your remaining annual maximum and remaining orthodontia lifetime maximum on the Benefits page.
- Use the Claims and EOB tabs to review your claims history and see how your past claims have been paid.
- If you lose your ID card, check out the Resources tab to request a new set by mail. You also have the option to view and print a temporary ID card for use while you are waiting for your new cards to arrive.

Download your ID card to your smartphone

- Make sure you have your ID card available either physically or electronically, then visit the app store on your mobile device and search for "Moda Health ecard." Launch the app by entering your mobile PIN code and subscriber ID as found on your ID card. Simply open the app to access your ID card electronically on the go.

*Dental plans in Oregon provided by Oregon Dental Service, dba Delta Dental Plan of Oregon.
Dental plans in Alaska provided by Delta Dental of Alaska.*