**Patient Rights and Responsibilities**

***Patient Rights***

**A patient and/or the patient’s legal representative has the right to:**

* Receive complete and current information and answers to questions about diagnosis, treatment and prognosis.
* Participate in decisions about care and provide informed consent for procedures.
* Refuse treatment and accept potential consequences of that decision.
* Receive considerate and respectful care in an environment that permits reasonable privacy.
* Know the identity and professional status of individuals providing service and know who has primary responsibility for coordinating care.
* Have another person present during examination and/or treatment.
* Expect reasonable safety with regard to the health care environment.
* Be fully advised of and accept or refuse to participate in any research project and/or experimental procedures.
* Expect that all communications and records pertaining to care will be subject to appropriate confidentiality.
* Examine and receive an explanation of charges for services rendered.
* Expect not to be denied care solely on the basis of race, gender, national origin, religion or sexual preference.
* Express grievances regarding any perceived violation of rights to the institution and to appropriate regulatory agencies.

***Patient Responsibilities***

**A patient and/or the patient’s legal representative have the responsibility to:**

* Provide accurate and complete information regarding present complaints, past illnesses, hospitalizations, medications, and any other matters related to his/her health.
* Report in a timely manner any new incident, trauma, or changes in health condition.
* Acknowledge and consider instructions and recommendations provided by health care providers and/or office staff.
* Request clarification about any aspect of care not fully comprehended.
* Keep scheduled appointments or give adequate notice of delay or cancellation.
* Assure that the financial obligations related to his/her health care are fulfilled as promptly as possible.
* Treat members of the health care community with respect and courtesy.